





# Nicer Globe Responsible Care Initiative









#### About ICC

INDIAN CHEMICAL COUNCIL, established in 1938, is the apex national body representing all branches of the Chemical and allied Industry in India such as Organic & Inorganic Chemicals, Plastics & Petrochemicals and Petroleum Refineries, Dyestuffs & Dye-intermediates, Fertilizers & Pesticides, Agrochemicals, Specialty Chemicals, Paints etc. The ICC is dedicated to the growth of the Indian Chemical Industry and over the years has grown its functions and offerings to cater to the varying needs of the Indian Chemical Industry.

#### About RESPONSIBLE CARE

Responsible Care® (RC) is the global chemical industry's voluntary initiative to drive continuous improvement in safe chemicals management and achieve excellence in Environmental, Health, Safety and Security (EHS&S) performance. Indian Chemical Council (ICC), an apex industry body representing the chemical industry in India. ICC is a nodal body pursuing the "Responsible Care Programme" in India, a global initiative through the International Council of Chemical Associations (ICCA).



Transport Safety Distribution Efficiency

Emergency Response







#### About NICER GLOBE

#### VISION:

To empower chemical industry with globally acclaimed standards, services, infrastructure, processes, practices for safe, secure and efficient transportation

#### **MISSION**

- To establish standards for transport safety, security and emergency
- To routinely evaluate and improve transport safety capabilities
- To enhance community's admiration for the chemical industry

- To enable emergency response infrastructure & services
- To foster mutual cooperation and collaboration within industry

#### **OBJECTIVE**

NG is a community platform with an objective to build responsible stakeholders. It is a collaborative knowledge sharing platform to ensure Transport Safety, Distribution Efficiency and Emergency Response.







# Our SERVICES

#### SINGLE WINDOW TRACK & TRACE PLATFORM

 The real-time status updates of on-going trips made convenient by eliminating the hassle of switching between different tracking applications.

 Seamless integration between existing tracking systems enables companies to get instant trip updates irrespective of whichever Logistics Service Provider (LSP), GPS Service Provider (GSP) or GPS Device or Vehicle is used for the trip.

#### VIOLATION TRACKING

No more configuring violation alerts separately in different applications. Just a single configuration on Nicer Globe is required to receive all the relevant alerts.

 Easy tracking of driving violations like overspeeding, night driving, continuous driving, excess stoppages, idling, vehicle tracking disabled etc... with the ability to configure different profiles based on product and terrain.









#### PERFORMANCE TRACKING

 Nicer Globe helps companies collect performance data at the right source and presents the same in the right manner for taking corrective actions based on past performance.

 Best vendor evaluation tool as it has over 100+ analytical graphs that automatically rate and grade performance of all stakeholders in real-time, on actual trip performance. It helps in benchmarking stakeholders' performance.

#### **GATE CHECK TOOL**

 Digital checks replace paper-based checks at security gates of companies. Mobile / tablet based digital Gate Check Tool helps companies digitise all the checks a vehicle has to undergo at different stages within the company premise at the time of loading or unloading.

 It ensures process compliance. In case of any compliance deviation while answering a questionnaire, Gate Check Tool, as provision, captures photo / video proof and sends automatic escalation alerts to site safety managers.



WAREHOUSE







#### **MULTI MODAL TRACKING**

 Visibility of export/import consignment still remains intact once it reaches from factory / warehouse to port.

 Companies can track real-time position of export/import consignments from within Nicer Globe platform itself as it is integrated with multi modal high sea tracking information providers.



#### **DRIVER TRAINING**

Drivers Hazmat Training under Rule 9, CMVR - RTO approved 3 day classroom training for drivers carrying hazardous material.

 Web-based e-learning, an online training module on Chemical Product Security and Safety for drivers in Hindi and Tamil.

 Tracking changes in driving behaviour is an important factor. Nicer Globe has developed digital tools to measure the effect of training by comparing it to actual trip performance before and after undergoing training.









# 24X7 LEVEL 1 CALL CENTER & REMOTE EMERGENCY SUPPORT

- A Toll Free 24x7 instant telephonic support in case of any violations or incident involving vehicles on Nicer Globe trip. The team has access to all key details like vehicle live location, Driver and LSP contacts, Company Emergency Contact Numbers, Product Information through MSDS, Emergency ground support like nearest Police Station, வணக்கம் Fire Station, Hospital, Crane Operator etc.
- The team is well versed in multiple languages to be able to communicate with the drivers.



FOR CHEMICAL EMERGENCY

# LEVEL 3 QUICK RESPONSE TEAM ON GROUND FOR ON-SITE EMERGENCY HANDLING

- Well-trained teams with equipment on strategic routes so that any incident on these routes can be attended to in best possible duration after intimation. These teams are skilled at incident handling of different products, for different vehicle types, using different equipment, on different scenarios like spill/leakage or fire.
- The NG portal has an incident management and reporting tool using which QRT Teams can constantly update about the action taken with live photo evidence so that all concerned stakeholders are appraised about the corned stakeholders.

cerned stakeholders are appraised about the incident status until normalcy at site is restored.







FIRE STATION

E SERVICE

#### **JOURNEY RISK ASSESSMENT**

 Easily accessible vault of data related to transportation such as Drivers, Vehicles, Transporters, GPS Providers, MSDS, Emergency Point of Interests like Police Stations, Fire Stations, Hospitals, Crane Operations, Ambulance Services etc.

AMBULANC

 Tools to aid in identification of risks on the route and suggest counter measures for a safe journey. This encompasses road engineering, blind spots, identification of accident zones and terrain and points of interest validation.



#### **DRIVER MONITORING SYSTEM**

 For better efficiency and vigilance, Nicer Globe now has a unique driver monitoring system in place with the provision to introduce dual cameras in vehicles.

 The in-cabin camera would enable in capturing driver's drowsiness, distraction and compliance. The camera facing the road would provide critical insights on road condition and visibility.









#### LSP AND WAREHOUSE AUDITS

 To establish a protocol or minimum criteria that must be met before engaging an LSP or Warehousing unit or to assess if existing units meet the criteria, NG now has a standardised, comprehensive and well-documented assessment procedure to audit Warehouses and LSPs.



#### DRIVER APP

 The Driver App can be downloaded and registered by drivers using their driving license number, enabling them to view key trip details like source and destination information, product details, distance left to reach destination, violation count for the trip.

 To report incidents or request assistance, it has other services like uploading Proof of Delivery (e-POD), Google Map Navigation with Traffic, Contact 24x7 ER Call Centre.

 Driver App can help in improving visibility, traceability of market vehicles which do not have dedicated wired devices installed on them. It is also adept at capturing trip violation data which other market vehicle tracking options like SIM based tracking or portal battery operated device tracking conveniently ignore.









#### BENEFITS OF COLLABORATIVE WORKING

 Nicer Globe is the apt example where collaboration helps member companies adopt best practices through continuous engagement, knowledge sharing, learning from peers' challenges, avoiding duplicity of cost and



### OUR STAKEHOLDERS

optimization of resources.











#### Our PROUD MEMBERS

























































































































































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